

First, the Call Taker shall classify the request for service into one of the ten major call category codes. The Call Taker shall make this classification by deciding which of the definitions of the major call categories generally describes the situation or reason for which the request for service has been received.

Character Position One ...MAJOR CALL CATEGORIES

Code	Call Category	Definition
A	Person Crimes	Any event in which a person may be the victim of a criminal act.
B	Interpersonal Conflict	Persons involved in a dispute or altercation.
C	Property Crimes	Property incidents occurring in a manner that may involve criminal liability.
D	Vehicle/Traffic Problems	Incidents involving vehicle operations or vehicle violations or roadway problems.
E	Public Nuisance	Disturbing or annoying circumstances.

Code	Call Category	Definition
F	Suspicious/Hazardous Circumstances	Events perceived as suspicious or hazardous or potentially criminal
G	Public Morals Offense	Behavior violating legal standards.
H	Assistance	Situations in which requests for help will be responded to.
J	Administrative Police Activity	Arranged or self-initiated activity not enforcement related.
Z	Call Taker Adjusted	Any telephone call received by a Call Taker and resolved or referred to some other agency or transferred to another police department extension, or hang-ups which are called back and don't require/request police attention.